

Tufts Patient Sat Scores

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	Address 1
220116	TUFTS MEDICAL CENTER	800 WASHINGTON STREET

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

City	State	ZIP Code
BOSTON	MA	02111

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Always" communicated well.



80%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Always" communicated well.

79%

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Percent of patients who reported that they "Always" received help as soon as they wanted.

63%

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Percent of patients who reported that their pain was "Always" well controlled.

69%

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Percent of patients who reported that staff "Always" explained about medicines before giving it to them.

64%

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Percent of patients who reported that their room and bathroom were "Always" clean.



70%

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Percent of patients who reported that the area around their room was "Always" quiet at night.

56%

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Percent of patients who reported that YES, they were given information about what to do during their recovery at home.

86%

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Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0
(lowest) to 10 (highest).



72%

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Percent of patients who reported YES,they would definitely recommend the hospital.



76%